INTERNET ACCESS

Why Join our Network?

- May be the only alternative to a slow dial up connection.
- Unlike the big telcos or cable company, when there is a problem and you need resolution, you are speaking to the owners. You are not lost in a calling queue nightmare.
- Our service is the most affordable bandwidth for your money.

How to join our network?

- Call for an initial assessment.
- If you are in our coverage area, schedule an installation.

LIMITS OF OUR SERVICE

Higher-Speed Internet provides high speed internet on a best effort concept. Our demarcation of responsibility is between the radio/antenna/router and the computer or router/gateway. We provide and allow clients the ability to network other equipment e.g. computers, etc, and other devices as a value addition. We are not responsible for service or maintenance of that network. If a service call is placed and the technician determines that internet services are available at the demarcation point, service charges shall apply. Our warranty is for thirty days upon installation. If in those thirty days, you experience non lease equipment failure within this thirty days time frame, we will replace the failed equipment at no cost to you.

ADDITIONAL SERVICES OFFERED BY HIGHER-SPEED INTERNET

- Residential/Business structured cabling
- Electrical contracting.
- SOHO Telephone Systems *
- Security Systems
- Computer Repair

*small office home office

2300 Old Route 66 West
Moriarty, NM 87035
Fax: 801-454-4410
E-mail: info@higherspeed.net
HIGH SPEED WIRELESS INTERNET ACCESS.

Higher Speed Internet is the East Mountain’s premium broadband wireless Internet provider. We are able to provide this service through our extensive network of 2.4 GHz and 5 GHz microwave radio repeater sites located all over the East Mountain Area. Our service requires line of sight to your location from our repeaters. Speeds of the services are typically up to one mega-bit download and 768 kilo-bit upload. This is a best effort service so speeds may vary. Professional installation per NEC guidelines is included. Installation is limited to at least one computer that has the Window 98 SE operating system (or Apple) or better. Additional computer networking via cabling or wireless can be preformed on a case by case basis at additional cost.

SERVICE COST AND OPTIONS:

Standard Installation costs $199.95, or $249.95 depending on line of sight distance from our relay/repeater sites.

Standard Monthly costs: $49.95, invoiced quarterly.

What you receive for our standard installation:

- 15 or 19 dbi radio/antenna
- Power over Ethernet device
- Cable to one computer or router.

We require customers to either provide, or purchase from us, a battery backup UPS. The UPS is utilized to protect Higher-Speed Internet’s equipment outside the business or residence. If more than one computer is desired to be on the Internet at the same time, we can provide a router acting as a gateway to make this happen, or it may be provided by the client on the day of the installation.

WHAT YOU ARE PAYING FOR.

- The standard installation includes the installation of the 15 or 19 dbi antenna/radio/router on the exterior of your home. One category five cable from that device installed to one computer or one router/gateway.
- Getting that one computer, or computers downstream of the router/gateway, online.
- The monthly service, billed for quarterly, includes our high speed Internet, two or three email addresses e.g. your username@higherspeed.net, and a dial up back up account. Within the monthly service is the leasing of the radio/antenna/router, POE and POE transformer. These devices remain the property of Higher-Speed Internet and shall be returned to Higher-Speed Internet once service is terminated. Any additional equipment, e.g. UPS or router/gateway remain the property of the client.

Router $89.00

UPS $45.00

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